

B.C.'s Emergency Health Provider Registry – FAQ

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What is the Emergency Health Provider Registry (EHPR)?

Q1. What is the EHPR?

The EHPR is an online registry for active practicing and retired/former health sector workers (including point of care staff, administrators, and support staff) who are interested in voluntary deployment to support health system emergencies.

The EHPR was first developed to support B.C.'s response to the provincial state of emergency declared during the 2017 wildfire season. In 2020, the EHPR was updated for use during the COVID-19 pandemic.

The EHPR is open year-round for registration as a proactive measure to enable B.C.'s health sector to respond quickly to emergencies including pandemics, wildfires, and floods.

Q2. Who can register with the EHPR?

Current practicing or retired/former health sector workers including point of care staff, administrators, and support staff who are interested in voluntary deployment to support health system emergencies across B.C., including:

- Health sector workers in good standing with their professional regulatory college or credentialing body (including temporary emergency registrants with current registration)
 - Health sector workers without a regulatory college or credentialing body that have a current membership with their society
 - Students, including employed student nurses and medical residents
 - Recently retired healthcare professionals who hold current registration with their professional regulatory college or credentialing body
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Q3. I already filled out a registration for the EHPR – do I need to do it again?

The Ministry of Health periodically asks all registrants to update their information in the EHPR to maintain our capacity to contact and deploy registrants in a timely way. In support of recent upgrades made to EHPR systems, all health sector workers who register in 2024 – including those registered in previous years – are requested to [visit the EHPR sign-up page](#) and follow the prompts to create a new registrant profile.

In future years, options may be available to streamline the re-registration process for current registrants.

[EHPR WEB FORM LINK](#)

Q4. Who can I contact about the EHPR?

Please contact EHPRquestions@gov.bc.ca for assistance.

Usage of the EHPR

Q5. When is the EHPR used?

The EHPR can be used if regional health authorities, First Nations Health Authority, Provincial Health Services Authority, and/or Providence Health Care require additional support during an emergency (e.g., a pandemic, wildfire, flooding, etc.).

Q6. When will I be contacted?

Emergencies are unpredictable and employer needs vary. It is possible you may be contacted shortly after completing your registration or – depending on health system needs – you may not be contacted for deployment at all. We sincerely thank all registrants for their willingness to support B.C.'s health system.

You may receive occasional emails asking you to confirm that you are still interested in remaining registered with the EHPR and requesting you confirm and update your information and preferences.

Q7. Can I choose where and when I will be deployed?

Deployment is entirely voluntary and registering with the EHPR does not mean that you are required to accept an offer of employment or deployment; nor does it mean that you will receive an offer.

When you register with the EHPR you will be asked to select your preferred deployment locations as well as your preferred placement options (including settings and terms of work). Questions about specific deployment terms and conditions should be discussed with the employer if you are contacted.

Q8. How do I change my preferences for deployment, contact, or other information entered in the registry?

The Ministry of Health is periodically asks all registrants to update their information in the EHPR system to maintain our capacity to contact and deploy registrants in a timely way. You will occasionally receive an email asking you to review and update your information. This is best method to update your profile information.

Q. How long is the deployment period?

The deployment period will depend on the location and emergency severity. It is likely that you will be scheduled to work at least 1 week of shifts, and you will receive information on selecting available shifts. You will receive as much notice as possible regarding the end date of your deployment.

Permissions and Requirements

Q9. I am a health authority employee – can I register? Do I need my employer’s permission?

Yes, current health authority employees may register with the EHPR. On the “credentials” section of the EHPR web form, please note which health authority or authorities you are employed with.

Current full-time and part-time staff should consider their availability when registering with the EHPR. We recommend that you inform your supervisor prior to registering, to ensure they are supportive of potential deployment. Please note that you will be required to obtain your supervisor’s approval prior to being deployed, and that approval may be subject to your organization’s operational needs.

Q10. I don’t live in B.C. – can I register?

Yes – in the “credentials” section of the EHPR web form, please note if you are employed or completing your practicum/residency outside of B.C. and provide accurate information pertaining to your registration status.

Q11. Do I need to be vaccinated against COVID-19 to register with the EHPR?

You will not be required to declare your vaccination status when registering with the EHPR.

If contacted and selected for a deployment, all employer policies and provincial requirements with regards to vaccination and infection prevention and control must be followed.

Q12. I am a Temporary Emergency Registrant (TER) – can I still register for the EHPR?

Yes – as long as your registration status is current, you can still register for the EHPR.

Q. Do I need to complete a Criminal Record Check?

Yes - you will be required to undergo a criminal record check or criminal record check verification under the *Criminal Records Review Act* prior to any deployment. Individuals who forgo the criminal record check or criminal record check verification process will not be eligible for deployment and may be removed from this registry.

Privacy and Registration Information

Q13. Who will have access to my registration information?

Your information will be retained for five years and may be shared with the Ministry of Health, Health Match BC, regional health authorities, First Nations Health Authority, Provincial Health Services Authority, and Providence Health Care.

Your private information is securely encrypted and will not be shared outside these organizations without your consent. Your personal information is collected in compliance with B.C. privacy legislation under section 26(c) and (e) of the Freedom of Information and Protection of Privacy Act.

Q14. How can I update my registration information?

When you complete the registration form you will receive an automatic confirmation email with a unique registration number. Please keep a copy of this number should you need to revise your information.

If you have lost your registration number, please contact EHPRquestions@gov.bc.ca.

Travel, Accommodation and Meals

Q15. Will I be reimbursed for travel, accommodation, and meals?

Reimbursement for travel, accommodation, and meals may be available. You should discuss pay and reimbursement with the health authority or organization requesting your assistance prior to accepting a deployment.

Q16. Will I be paid for travel time to the deployment site?

Reimbursement for travel time may be available. Where travel time is necessary to deploy to an emergency event through the EHPR, you should discuss pay during travel with your current or deployment health authority prior to accepting a deployment.